

Single Adult Unhoused Community Services Center and Programs

-- 17 January 2022 --

Mayor, Mayor Pro Tem, Council Members, City Manager, and Director of Housing and Human Services:

The services providers listed below respectfully submit this general specification for a Single Adult Unhoused Community Services Center and Programs. We encourage the City of Boulder to accept this proposal as an unsolicited request to participate in a negotiation to produce a consistent program.

Summary

- Boulder's single adult unhoused community is served by a Housing First program. The Housing First program is an operational half of a larger standard design, which pairs the housing-focus program already in operation with an equally robust shelter program offering basic needs and navigational programming 24 hours a day. Resources in support of this proposed shelter implementation may not be allocated by reduction of resources for the Housing First program.
- The needed shelter program, fully developed as a services center with a full range of programs, would be sized to provide services to those entering homelessness, those working to achieve their homelessness exit plans, and those in homelessness not yet ready for exit-oriented programming.
- The entire program complex might be built out over several months, with all functions in place by 31 August 2022. The most urgent current need, some form of overnight sheltering with capacity for at least 100, would be operational (perhaps in a temporary configuration) no later than 28 February 2022.

Community Benefits

- "VisionZero" – No one dies unattended; the cumulative damage of unsheltered life is mitigated.
- Reduction in unsupervised camping (may help meet the goals demanded by the ACLU)
- Reduction in use of the Public Library
- Reduction in Community Costs (currently estimated at \$50,000 per unhoused person per year)
- Reduced needs for enforcement responses

Participant Benefits

- Extremely low barriers for program entry
- Programs are selectable and re-enterable; system navigation is transparent and according to participant's plan
- Safe, legal place to be
- Access to basic needs resources
- Access to professional screening and services
- Wide range of engagement options, reaching the unhoused community not presently served

Program Philosophy

- Basic needs are met along with basic care provisions through practitioners
- Progressive engagement directed to exiting homelessness according to the participant's goals
- Person-centered, trauma-informed, anti-racist, strength-based, harm-reduction program, COVID-aware design

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Program Elements, Resources, and Measurements

("Capacity" is the maximum concurrent number of participants; "outcomes" is the targeted level of accomplishment)

1. Day Center (early morning to early evening every day; closed overnight)
 - Supervised place to be and Basic Needs access (sanitation, shelter, food, clothing, gear, storage)
 - Capacity: up to 100 individuals
 - Outcomes: up to 150 individuals admitted per day
2. Resource Center (early morning to early evening, week days)
 - Outreach clinics or on-site appointments for screening and assistance by specialists (including group meetings): medical, dental, behavioral health, vision, legal, criminal justice, bicycle maintenance, motor vehicle maintenance, grooming, tax matters, SNAP, Social Security, veterans, and others
 - Capacity: up to five concurrent events from early morning to early evening
 - Outcomes: up to 1,000 service contacts per month
3. Navigation Center (early morning to early evening, weekdays)
 - Engaged programming to assist guests in articulating and achieving their plans to exit homelessness
 - Capacity: up to 60 concurrent open cases
 - Outcomes: up to 40 planned exits from homelessness per month
4. Street Outreach (various times from early morning to late evening, varying days)
 - Roving teams contacting apparently unhoused persons and establishing relationships while disseminating safety and engagement information
 - Capacity: Up to 10 contacts per day
 - Outcomes: up to 50 completed referrals to service center per month
5. Night Center (early evening to early morning every night; closed daytimes)
 - Sleeping accommodations to the limits of space.
 - Capacity: up to 100 individuals
 - Outcomes: up to 3,000 individual nights of rest per month
6. Supervised Camping:
 - Safe Camping, per SOS model (open around the clock)
 - Capacity: up to 25 tents
 - Outcomes: up to 750 individual nights of rest per month
7. Supervised Parking:
 - Safe vehicle parking: (early evening to early morning every night; closed daytimes)
 - Capacity: up to 12 vehicles
 - Outcomes: up to 350 individual nights of rest per month.
8. Administration and Coordination
 - General Administration
 - Provide common elements including scheduling, policies, communications, finance and accounting, data collection and reporting, insurance
 - Facility Administration
 - Operate and maintain common facilities and provide overall facility services for program spaces, including building access and security, rent/capital absorption, utilities, fees, maintenance, upkeep

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Physical Site Features

- Zoned and permitted for the purposes and uses described
- Access to frequent bus routes
- Bathrooms, showers, laundry (could be serviced by modular units in short term)
- Sprinklers and alarms
- Security systems including alarms and surveillance
- Robust, multi-domain Wi-Fi
- Nominal Indoor Space need: at least 10,000 square feet of program space (presuming some space-sharing by programs) plus 2,500 square feet of program support and common facility space.
- Nominal Outdoor space need: Access parking, as well as outdoor program space (400 square feet), supervised camp space (5,000 square feet) and supervised parking space (10,000 square feet)

Operating Budget Estimates

- Operating budgets are notional estimates only. Providers may submit conceptual proposals as individual agencies or collaboratively and for one or more segments of the plan. Each program proposal may offer different plan assumptions for operations while program design, sizing, and featuring may affect budgets.
- Start up costs may include first-time/one-time expenses (furniture, supplies, hiring, training, and similar) and may vary depending upon site, program designs
- Site acquisition, fit up, and running costs and fees are not yet determined.

	Annual	staff	expenses	total
1	Day Center	250,000	30,000	280,000
2	Resource Center	50,000	5,000	55,000
3	Navigation Center	180,000	200,000	380,000
4	Street Outreach	100,000	4,000	104,000
5	Night Center	250,000	2,000	252,000
5	Supervised Camping	50,000	2,000	52,000
7	Supervised Parking	25,000	1,000	26,000
8	Admin and Coord	200,000	20,000	220,000
	total	1,105,000	264,000	1,369,000
				1,369,000

Respectfully Submitted:

Boulder Safe Camping Initiative
Bridge House
Colorado Safe Parking Initiative
Feet Forward
Mother House/Lodge
TGTHR